

# FLEMPTON CUM HENGRAVE PARISH COUNCIL

## INFORMATION TECHNOLOGY POLICY

### **Introduction**

Flempton cum Hengrave Parish Council recognises the importance of effective and secure information technology (IT) and email usage in its business, operations, and communications. This policy outlines the guidelines and responsibilities for the appropriate use of IT resources and email by council members, employees, volunteers, and contractors.

### **2. Scope**

This policy applies to all individuals who use Flempton cum Hengrave Parish Council's IT resources, including computers, software, devices, data, and email accounts.

### **3. Acceptable use of IT resources and email**

Flempton cum Hengrave Parish Council's IT resources and email accounts are to be used for official council-related activities and tasks. Limited personal use is permitted, provided it does not interfere with work responsibilities or violate any part of this policy. All users must adhere to ethical standards, respect copyright and intellectual property rights, and avoid accessing inappropriate or offensive content.

### **4. Device and software usage**

Where possible, authorised devices, software, and applications will be provided by Flempton cum Hengrave Parish Council for work-related tasks. Unauthorised installation of software on authorised devices, including personal software, is strictly prohibited due to security concerns.

### **5. Data management and security**

All sensitive and confidential Flempton cum Hengrave Parish Council data should be stored and transmitted securely using approved methods. Regular data backups should be performed to prevent data loss, and secure data destruction methods should be used when necessary.

### **6. Email communication**

Email accounts (i.e., .gov.uk / .org.uk) provided by Flempton cum Hengrave Parish Council are for official communication only. Emails should be professional and respectful in tone. Confidential or sensitive information must not be sent via email unless it is encrypted. Be cautious with attachments and links to avoid phishing and malware. Verify the source before opening any attachments or clicking on links.

### **7. Password and account security**

Flempton cum Hengrave Parish Council users are responsible for maintaining the security of their accounts and passwords. Passwords should be strong and not shared with others. Regular password changes are encouraged to enhance security.

### **8. Mobile devices and remote work**

Any mobile devices which may be from time to time provided by Flempton cum Hengrave Parish Council should be secured with passcodes and/or biometric authentication. When working remotely, users should follow the same security practices as if they were in their usual place of work.

## **9. Email monitoring**

Flempton cum Hengrave Parish Council reserves the right to monitor email communications to ensure compliance with this policy and relevant laws. Monitoring will be conducted in accordance with the Data Protection Act and GDPR.

## **10. Retention and archiving**

Emails should be retained and archived in accordance with legal and regulatory requirements. Emails should be regularly reviewed and unnecessary emails should be deleted to maintain an organised inbox.

## **11. Reporting security incidents**

All suspected security breaches or incidents should be reported immediately to the Chair/Clerk for investigation and resolution. Report any email-related security incidents or breaches to the Chair/Clerk immediately.

## **12. Training and awareness**

Flempton cum Hengrave Parish Council will provide access to training and resources where necessary to educate users about IT security and best practices, privacy concerns, and technology updates. Employees and councillors will be provided with updates on email security and best practices.

## **13. Compliance and consequences**

Breach of this IT Policy may result in the suspension of IT privileges and further consequences as deemed appropriate.

## **14. Policy review**

This policy will be reviewed annually to ensure its relevance and effectiveness. Updates may be made to address emerging technology trends and security measures.

## **15. Contacts**

For IT related enquiries or assistance, users may contact the clerk at:  
[clerk@flemptoncumhengraveparish.gov.uk](mailto:clerk@flemptoncumhengraveparish.gov.uk)

All staff and councillors are responsible for the safety and security of Flempton cum Hengrave Parish Council's IT and email systems. By adhering to this IT Policy, Flempton cum Hengrave Parish Council aims to create a secure and efficient IT environment that supports its mission and goals.

This policy was adopted on 9th March 2026.  
Next review due March 2027.